



LOCAL TIMBER FLOORING

www.localtimberflooring.com.au

info@localtimberflooring.com.au

ph:02 8084 5456

Shop 1, 2-8 Burwood road, Burwood Heights, NSW, 2136

Terms & Conditions

1. By accepting the offer provided on an invoice by Local Timber Flooring, you agree to the below Terms and Conditions, which are subject to change without any further notice.
2. An individual aged 18+ must be present when Local Timber Flooring's installation team arrives. If the installation team arrives at the scheduled time and is unable to access the work area, a \$50 rescheduling fee will apply.
3. The Client is responsible for providing electricity during the flooring project, and for ensuring that adults, children, and pets do not interfere with the project's progress.
4. Local Timber Flooring will not remove or disconnect any plumbing or electrical fixtures, including appliances and outlets.
5. This contract does not include mould abatement or asbestos removal. If mould or asbestos are discovered at any point during the flooring project, the installation team will cease work until the Client addresses the issue to Local Timber Flooring's satisfaction.
6. Variations in pattern or colour due to the use of natural materials in flooring will not be grounds for replacement of the flooring. Wool, wood, marble, and clay are all used in various flooring materials, and all have natural colour variations.



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7. Variations due to staining of flooring is expected due to the imbalance of hardness throughout each plank of flooring. Joints between each flooring plank is tightly installed, however, joints may subject to darker spots due to the consistency of the stain.

8. Any flooring which is considered defective will be replaced at the sole cost and expense of Local Timber Flooring.

9. Local Timber Flooring offers a 2-year guarantee on flooring installation & 25 years warranty on the timber material itself. This covers defects to materials and the installation itself but requires that the Client perform manufacturer recommended upkeep to the flooring once it is installed. The guarantee does not cover issues not related to defective materials or installation faults. Flooring affected by water, is the sole responsibility of the client and Local Timber Flooring will not be held responsible for water damage.

10. Local Timber Flooring will not be hold responsible for floors affected by moisture ingress. We leave adequate expansion for floors to perform in a normal manner during climatic changes. A lack of sub-floor ventilation should be addressed by homeowners before they engage Local Timber Flooring to execute the contracted works. Distortion of all hydroscopic products that occurs due to moisture ingress is the sole responsibility of the owner of the premises. Rectification works will be quoted by Local Timber Flooring prior to commencement. Leaking windows, sliding doors, waterproofing, flashings and a lack of cross flow ventilation are the sole responsibility of the homeowner.

11. Local Timber Flooring cannot assess nor comment on moisture ingress issues for we are not qualified. Homeowners should engage in qualified experts prior to having their floors installed.



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12. An initial non-refundable deposit equal to 25% of the total project fee is due prior to the first scheduled on-site working day. Followed by 60% of initial price to be paid on delivery of material. The remaining 15% balance is due immediately upon project completion.

13. This flooring contract can be cancelled at any time up to 24 hours post first 25% deposit has been submitted without penalty. After that date, the initial deposit becomes non-refundable and additional fees may be charged for work completed on a pro-rated basis.

14. Local Timber Flooring's liability shall in all cases be limited to the terms of our liability insurance and shall in no case extend beyond damages directly caused by our work.

15. Local Timber Flooring shall in no event be held liable for delay, cancellation, or damage due to unforeseen circumstances, such as a natural disaster.

16. This flooring contract shall be the sole agreement between Local Timber Flooring and the client. No other agreements, arrangements, or promises are valid.